

Important information medical care seafarer's

Good day,

By sending you this message, we would like to inform you about our service 'medical care seafarers'.

Previously, you could contact a Port Health Centre doctor outside office hours for medical advice or to make a consultation appointment.

Unfortunately, it was no longer possible for us to continue our services in this way.

However, it is possible to make a consultation appointment for seafarers 7 days a week.

During **weekdays** you can contact us for making an appointment by the below telephone numbers or mail addresses.

Location Rotterdam, Willemsplein
Phone number +31 (0)10 – 436 03 39
rotterdam@porthealthcentre.com

Location Europoort, Theemsweg (Botlek)
Phone number +31 (0)10 – 241 11 20
europoort@porthealthcentre.com

In the **weekend** we work with fixed consultation blocks in the morning / around noon.

**In the weekend it's only possible to make an appointment by email:
rotterdam@porthealthcentre.com**

We ask you to provide the following details in the mail:

[seafarer's name](#), [date of birth](#), [complaints](#), [ships name](#), [agency](#), [taxi company](#) and [order number](#) for billing purposes.

**The appointment is not finalized until you receive a confirmation from
Port Health Centre with date and time!**

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The rates are based on the current calendar year and are indexed annually. They do not include VAT and any additional examination and/or medication. If additional time is required, this will also be charged.

If you have to cancel the appointment within 24 hours, the consultation fee will be full charged.

Only this way, we can provide services for seafarers on all days of the week.

Do you have additional questions? Then send your question to rotterdam@porthealthcentre.com and we will answer them as soon as possible.

Flip Kaster
Operational director Port Health Centre B.V.